

# Dining Services



Fall 2011 Comments

**Comment:** Wait time at Prof's Place is extremely long.

**Response:** We are waiting for a flat top grill to be installed over the Thanksgiving holiday. Once that is installed we will be able to serve our customers much faster to help decrease the wait time. In addition, we are waiting for the second kiosk to be fixed and sent back to us which will also increase our speed of service. We apologize for the delay.

**C:** The meat in Pablanos was changed from ground beef to pulled bottom round beef, why did you make that change?

**R:** We made that change as an upgrade in the quality of meat that we serve in Pablanos.

**C:** Students miss the burgers, grilled chicken, chicken tenders and French fries in Prof's Place

**R:** We will offer burgers and grilled chicken options at WOW for the Spring 2012 Semester. Chicken fingers and fries are offered exclusively at WOW.

**C:** There are not enough late night places open.

**R:** We do have a few locations open for late-night dining. The Prof's Place, located in The Student Center, is open Monday-Sunday until 1:00am. Monday- Thursday The Food Court is open until 11:00pm. Friday- Sunday WOW Cafe and Wingery in The Food Court is open until 9:00pm. The Market Basket is open until 11:00pm Monday-Sunday. We also offer after hours at IlForno in The Marketplace. They are open 7:30pm-11:00pm.

**C:** Can you bring back last years salsa at Poblanos in The Food Court?

**R:** Yes, we now offer last years salsa as well as our own fresh Pico d'Gallo.

**When the change over from lunch to dinner occurs, students find that there is not enough food available at The Marketplace.**

**R:** We will work to improve how quickly we change over our stations as each meal period ends.

**C:** The meal equivalency amount does not cover the entire cost of my meal.

**R:** Meal Equivalency is designed to assist the student when they cannot or choose not to eat in the Market Place. Each meal plan has dining dollars and boro bucks attached to the plan to help when their orders exceed the equivalency amount.

**C:** Better communicate vegan and vegetarian options at The Marketplace.

**R:** Vegan and vegetarian items are available upon request, we carry them daily. You can find a list of our daily offerings on our website, RowanDining.com on the locations and menu page. In addition, please speak to our management team to see what other vegan and vegetarian options are available each week. The office is to the right of The Chefs' Table in The Marketplace.

**C:** Why does the meal equivalency prices change at different meal periods?

**R:** The rate changes with the meal periods so students can purchase more food when they typically eat larger meals (dinner) and spend less when they eat less (breakfast).



For more responses to comments we have recieved, visit our website, Rowandining.com. Comments are posted on The Dining Committee page.

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